

QUALITY POLICY



Management and employees of Linch-pin are committed to providing a quality service in all business activities and working relationships. The objective is to satisfy both our Client's stated aims and strive to exceed their expectations such that the Linch-pin product and reputation is distinguishable from others in the market.

To achieve this Linch-pin will:

- Establish and maintain a Quality Management System that is clear, concise, useable and in accordance with ISO9001:2015.
- Act at all times in a professional manner, considering our Client's priorities as our own.
- Clearly identify applicable requirements including Client's requirements, accepted practice, codes and standards, and any regulatory requirements and ensure compliance.
- Achieve operational excellence by providing a standard of output that is consistently of a high quality.
- Strive for continual improvement by monitoring activities, reviewing targets, and incorporating lessons learnt and best practices back into the Quality Management System.
- Raise awareness of the goals and objectives of the Quality Management System by providing training programs for employees and contractors.
- Regularly review the Quality Policy and Quality Management System to ensure that Linch-pin goals and objectives are relevant, achievable and contribute to the reliable execution of Linch-pin activities.

This policy shall be reviewed periodically and updated if required.

A handwritten signature in black ink, appearing to read "Brett Wilson".

Brett Wilson
Managing Director

August 2021

